Contact Aides from Barnestorm Office

Use Barnestorm Messaging or CareChamp Pro notifications to contact an individual aide, a team, or all aides through in-app messages, text messages, or direct notifications.

Barnestorm Message - Single or Team

- Go to **Barnestorm Office** > **Messages**.
- Select **New** and use default Barnestorm Messages option.
- Manually select employee(s) or use Team option.
- Add details and click on **Send**.
  - The aide receives the message inside the CareChamp app *(no visual que or sound outside the app)*.
  - CareChamp Pro users will also receive a mobile push notification.

Barnestorm Message - Care Champ

- Go to **Barnestorm Office** > **Messages**.
- Select **New Message** and the **Care Champ** option.
- Manually select One User or All Users option.
- Add details and click on **Send**.
  - The aide receives the message inside the CareChamp app *(no visual que or sound outside the*

app).

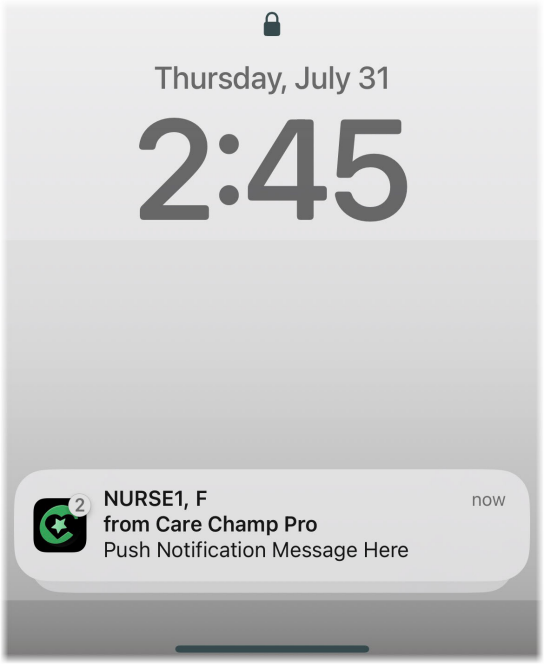
Text Message - Single, Team, or All Aides

- Go to **Barnestorm Office > Messages**.
- Select **New** and select the **Text Message** option.
- Manually select employee(s), Team or the All Aides option.
- Add details and click on **Send**.
  - The aide will receive a text message if they have a valid number in Barnestorm Office.
  - The aide receives the message inside the CareChamp app.
  - CareChamp Pro users will also receive a mobile push notification.
  - Device user can NOT text back.

Send a Push Notification (CareChamp Pro Only)

- Go to **Codes > Other Basic Codes > Employees**, select the aide.

- Click **Care Champ Settings**.
- Type a message at the bottom of the screen.
- Click **Send Notification** to send a notification to their mobile device.



Call the Aide

- Go to EVV Visits and select their scheduled visit.
- The aide’s contact number appears at the bottom of the screen.

☐☐ Need help? Contact Barnestorm Support