

Contacting Aides from Barnestorm Office

Use the Messages feature or CareChamp Pro notifications to quickly contact an aide, team, or all aides. Options include in-app messages, text messages, and direct notifications.

Barnestorm Message - Single or Team

- Go to **Barnestorm Office > Messages**.
- Select **New** and use default Barnestorm Messages option.
- Manually select employee(s) or use Team option.
- Add details and click on **Send**.
 - The aide receives the message inside the CareChamp app (*no visual que or sound outside the app*).
 - CareChamp Pro users will also receive a mobile push notification.

Barnestorm Message - Care Champ

- Go to **Barnestorm Office > Messages**.
- Select **New Message** and the **Care Champ** option.
- Manually select One User or All Users option.
- Add details and click on **Send**.
 - The aide receives the message inside the CareChamp app (*no visual que or sound outside the app*).

Text Message - Single, Team, or All Aides

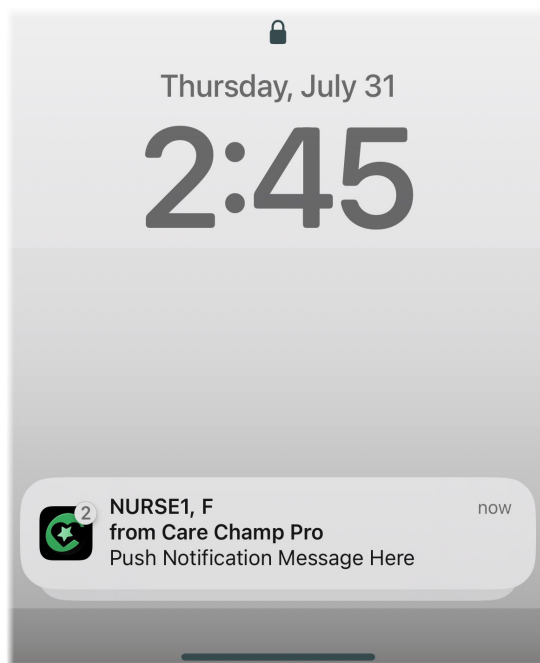
- Go to **Barnestorm Office > Messages**.
- Select **New** and select the **Text Message** option.
- Manually select employee(s), Team or the All Aides option.
- Add details and click on **Send**.
 - The aide will receive a text message if they have a valid number in Barnestorm Office.
 - The aide receives the message inside the CareChamp app.
 - CareChamp Pro users will also receive a mobile push notification.

Send a Push Notification (CareChamp Pro Only)

- Go to **Codes > Other Basic Codes > Employees**, select the aide.
- Click **Care Champ Settings**.
- Type a message at the bottom of the screen.

Ways to Contact the Aide from Barnestorm Office

- Click **Send Notification** to send a notification to their mobile device.



Call the Aide

- Go to EVV Visits and select their scheduled visit.
- The aide's contact number appears at the bottom of

Ways to Contact the Aide from Barnestorm Office

the screen.

☐ ☐ Need help? [Contact Barnestorm Support](#)

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51777.aspx>