

Sync Visits

The Sync Visits option appears only when your app has unsynced visits.

Use this option if a visit shows as In-Progress or Completed on your app, but appears as Missed in Barnestorm Office.

- Tap Menu # Sync Visits.
- Tap Yes, Sync Visits.
- There will be no progress bar or confirmation message. This is normal.

Avoid tapping repeatedly.

Wait at least 15 minutes before trying again if the visit hasn't shown up in Barnestorm Office.

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51735.aspx>