If you are having issues starting a visit using CareChamp, use telephony to clock in/out as a backup.

1) **As soon as you arrive at the patient's home:**

Call your Barnestorm-assigned telephony number from the patient's main phone number to start the visit.

2) **Complete your visit as you normally would.**

3) **As soon as the visit is finished:**

Using the same phone you started the visit with, call the Barnestorm-assigned telephony number to finish the visit.

Knowledgebase

http://kb.barnestorm.biz/KnowledgebaseArticle51731.aspx