

## EVV Status Overview

The EVV Status column displays the verification date when a visit has been successfully sent to Sandata. If a visit has been sent multiple times, only the most recent verification date will be shown.

It is important to note that payers sent through **CareBridge** or **HHAeXchange** do not display whether the visit was imported on this screen. The verified status simply confirms the date the visit was completed or edited. The Status could also show up blank.

### Automatic Verification Process

#### *Nightly Sandata Submissions*

- **Weekday Processing:** The system checks the last 48 hours for visits added.
- **Weekend Processing:** The system extends the search to 8 days.
  - Pending visits
  - Send failed visits
  - Verified visits that were modified
  - Late visits manually added

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### Sending & Resending Visits

#### *Double-Click to Send Pending or Resend Verified Visits*

- If needed, double-clicking a visit will send or resend it to Sandata.
- The EVV Status column will update to Sending (see GIF below).
- Stay on the EVV Visits screen (do not change dates or patients) until you see:
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- **Verified 07/24/2025** Green Verified Status (successful)
- **\* SEND FAILED \*** Orange Send Failed (issue with submission)

### *Editing a Verified Visit - Sandata*

- After making changes to a verified visit, click Update Visit.
- The system will automatically resend the visit to Sandata.

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### **Filtering for EVV Payers**

#### *Only EVV Payers*

- To focus on Medicaid Direct visits, select the EVV Payers dropdown and click Sandata.
- This removes non-Sandata payers, including MCO Medicaid, private insurance, and VA, so that only Medicaid Direct visits remain.

[Resolve Sandata Errors Article](#)



## EVV - EVV Visits Verify

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Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51693.aspx>