EVV Upload Status: HHAeXchange & CareBridge

Watch the Video: Check HHAeXchange Status - YouTube
Error Help: Correcting Common EVV Errors - Barnestorm

How to Check Upload Status

To view the status of EVV visit files sent to HHAeXchange or CareBridge:

- ^{1.} Go to Billing > HIPAA Transactions > HHAeXchange/CareBridge
- ^{2.} Click the tab: Status of HHAeXchange and CareBridge Uploads
- ^{3.} Select the file you want to check
- ^{4.} If the status is ERROR, a report will display with details about each visit issue
 # You can print the report or just click Close

All error messages come directly from HHAeXchange or CareBridge.

What the Status Means

- Success = The visit file was accepted by HHAeXchange
- ^o May still be held in HHAX due to prebilling issues
- [°] Log into your HHAeXchange portal to confirm visit status

Error = The file was not accepted

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- ^o Use the report to identify issues
- ^o Fix those issues in Barnestorm or contacting the MCO (depending on error)
- ^o Then re-send the corrected file

Knowledgebase http://kb.barnestorm.biz/KnowledgebaseArticle51644.aspx