

EVV Upload Status: HHAeXchange & CareBridge

Watch the Video: [Check HHAeXchange Status – YouTube](#)

Error Help: [Correcting Common EVV Errors – Barnestorm](#)

How to Check Upload Status

To view the status of EVV visit files sent to HHAeXchange or CareBridge:

1. Go to Billing > HIPAA Transactions > HHAeXchange/CareBridge
2. Click the tab: Status of HHAeXchange and CareBridge Uploads
3. Select the file you want to check
4. If the status is ERROR, a report will display with details about each visit issue
You can print the report or just click Close

All error messages come directly from HHAeXchange or CareBridge.

What the Status Means

- Success = The visit file was accepted by HHAeXchange
 - May still be held in HHAX due to prebilling issues
 - Log into your HHAeXchange portal to confirm visit status

- Error = The file was not accepted
 - Use the report to identify issues
 - Fix those issues in Barnestorm or contacting the MCO (depending on error)
 - Then re-send the corrected file

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51644.aspx>