EVV — Monitor Late Clock-Ins

Identify scheduled visits that have not started on time so office staff can follow up promptly.

Watch: Monitor Late Clock-Ins-feed.

How It Works

- If a visit hasn't been started within a set number of minutes after its scheduled start time, it displays the Late icon.
- **Example:** A visit scheduled for 8:00 AM will show the icon at 9:00 AM if your late setting is 60 minutes.
- The icon disappears once the visit is **In-Progress** or **Completed**.

Why It Helps

- Makes it easier for office staff to spot delays.
- Enables quick follow-up with the aide (their number appears at the bottom when you click the visit).

Setup Notes

- This feature is optional and disabled by default.
- Agencies choose the number of minutes to wait before a visit is marked late.
- Does not block the aide from starting the visit — it's a visual alert only.
- Works best when scheduled times reflect actual visit times.
- **Setup Path:** Barnestorm Office > Codes > Security > Global Settings > Aide Activity > **0227**: Set number of minutes considered late.
- **Tip:** After selecting a scheduled entry, you will see the aide's cell phone listed at the bottom of the screen.

☐☐ Need help? Contact Barnestorm Support