

HHAeXchange Visit Import

Send EVV visit data from Barnestorm to **HHAeXchange** for MCOs like AmeriHealth, Carolina Complete, and WellCare.

☐☐☐ [Watch Video: Send Visits to HHAeXchange](#)

Requirements

- Verify: Correct spelling of patient's first/last name, date of birth, MCO payer with Medicaid ID, and ICD codes dated on or before admit date.
- Visit must be recorded as an **EVV Visit**, not manually entered in Visit Entry.
- Visit must already be imported as a charge in Barnestorm.

Filters & Options

- From / Thru Dates: Use visit start dates.
- Exclude Unassigned Aide: Default checked to prevent sending visits without a valid caregiver.
- 1 Patient: Send data for one patient only.
- Programs: Filter by program code or leave blank for all.
- List of Valid HHAeXchange Payers: Select a single payer to send.
- Edit HHAeXchange SFTP Credentials: Contains SFTP login info; rarely updated. Can also designate who receives email updates on file transmission.
- Only Previously Sent EVV: Use for adjustment claims only; requires TRN number (from payers remittance) entered in *Accounts Receivable > ICN Edit*.
- Check for Dupes: Searches for duplicate visits in date range.

How to Run

- Billing > HIPAA Transactions > HHAeXchange/CareBridge > HHAeXchange File Create.
- Select the From and Thru dates.
- Click Check for Dupes. If no issues, proceed.
- Click Select EVV Visits.
- If errors appear, save/print the report and fix in *EVV Visits*.
- Review visits and correct any issues before proceeding.
- Click Prepare the Import File.
- Click Yes to send now.

Processing Time:

HHAeXchange typically processes files within 24–48 hours. Be sure to check your portal for issues.

☐ ☐ Related Guides:

[HHAeXchange – Common Errors \(PDF\)](#)

[Tips for Checking HHAeXchange Reports](#)

☐ ☐ Need help? [Contact Barnestorm Support](#)

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51611.aspx>