HHAeXchange Visit Import

Send EVV visit data from Barnestorm to HHAeXchange for MCOs like AmeriHealth, Carolina Complete, and WellCare.

###Watch Video: Send Visits to HHAeXchange

Requirements

- Verify: Correct spelling of patient's first/last name, date of birth, MCO payer with Medicaid ID, and ICD codes dated on or before admit date.
- Visit must be recorded as an **EVV Visit**, not manually entered in Visit Entry.
- Visit must already be imported as a charge in Barnestorm.

Filters & Options

- From / Thru Dates: Use visit start dates.
- Exclude Unassigned Aide: Default checked to prevent sending visits without a valid caregiver.
- 1 Patient: Send data for one patient only.
- Programs: Filter by program code or leave blank for all.
- List of Valid HHAeXchange Payers: Select a single payer to send or All option.
- Only Previously Sent EVV: Use for adjustment claims only; requires TRN number (from payers remittance) entered in *Accounts Receivable > ICN Edit*.
  - Do not send if sending failed visits again.
- Check for Dupes: Searches for duplicate visits in date range.

How to Run

- Billing > HIPAA Transactions > HHAeXchange/CareBridge > HHAeXchange File Create.
- Select the From and Thru dates.
- Click Check for Dupes. If no issues, proceed.
- Click Select EVV Visits.
- If errors appear, save/print the report and fix in *EVV Visits*.
- Review visits and correct any issues before proceeding.
- Click Prepare the Import File.
- Click Yes to send now.

Processing Time:
HHAeXchange typically processes files within 24–48 hours. Be sure to check your portal for issues.

☐☐ Related Guides:

HHAeXchange – Common Errors (PDF)

Tips for Checking HHAeXchange Reports

☐☐ Need help? Contact Barnestorm Support

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle51611.aspx