Cancel – Patient Not Home

Use this cancel option with CareChamp when the patient is not home or refuses services.

- Tap the scheduled visit from your app.
- Tap the Cancel Visit option.
- Tap Cancellation Reason and choose the appropriate reason from the list.
- Tap Set to confirm the selected reason.
- (Optional) Add notes in the Comments section.
- Scroll down and tap the Cancel button at the bottom.

This will mark your visit as completed but indicate that the patient was not home.

This type of cancel cannot be used on a future scheduled dates. It must be for the current date only.

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle51608.aspx