## Cancel – Patient Not Home

Watch Video ##Patient Not Home

Use this cancel option with CareChamp when the patient is not home or refuses services.

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- •
- Tap the scheduled visit from your app. Scroll down and tap Cancel Visit. Tap Cancellation Reason and choose the appropriate reason from the •
- •
- •
- Tap OK to confirm the selected reason. (Optional) Add notes in the Comments section. Tap the Cancel button and then confirm by tapping Yes, Cancel • Visit.

This will mark your visit as cancelled, indicating a non-chargeable visit.

Knowledgebase http://kb.barnestorm.biz/KnowledgebaseArticle51608.aspx