Using the EVV Visits Screen

Use the EVV Visits screen to monitor scheduled visits in real time as caregivers clock in and out. We recommend reviewing this screen daily.

Watch: EVV Visits Screen Overview

Watch: Navigate the EVV Visits Screen

Watch: Understanding EVV Statuses

Watch: Understanding the Time, Scheduled, Actual, and Plus-Minus Columns

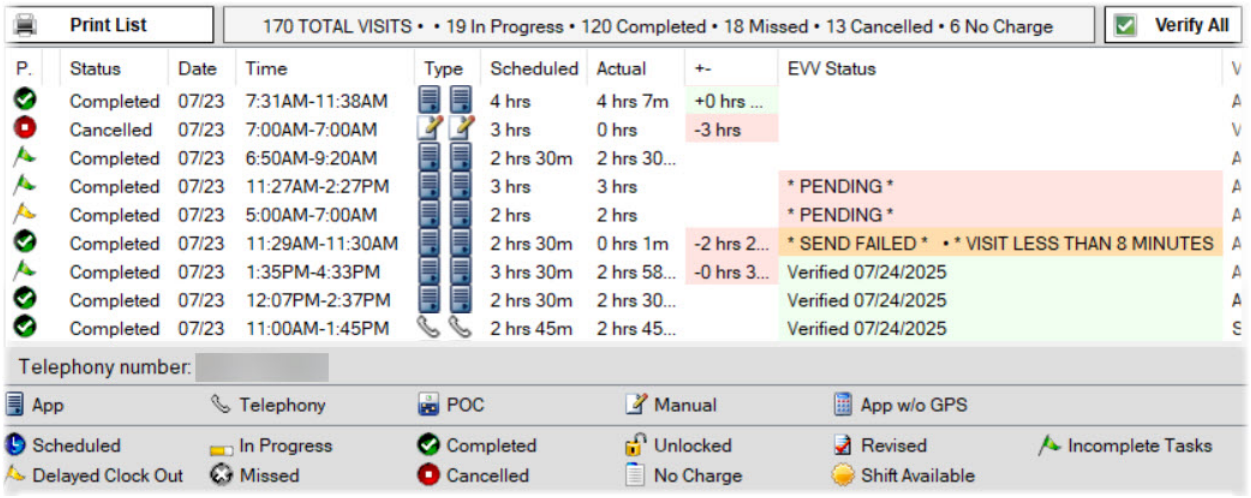
Filters and Navigation

- **From / To Date**: Select a custom range or use quick filters for a Day, Week, or Month view.
- **Program**: Filter by one program at a time.
- **Status**: Filter by visit status:
  - **Pending**: Visit needs to be verified.
  - **EVV Verified**: Sent to aggregator (Sandata).
  - **Send Failed**: Transmission error occurred and needs resolved.
  - **Blank**: In-Progress, not started, or not Sandata payer.
- **EVV Payers**: View all or a selected EVV payer.
- **Binocular** (and visit preview window): Compares GPS coordinates to the patient's home and contact address to determine the closest match.
  - **Home** or specific **contact name** with the distance between starting/ending visit and address
  - **Community** Shows distance when greater than five miles away from home address AND not listed under Contacts

- **Telephony** (Telephonic) Phone number (Patient/Employee/Contact)
- **Invalid coordinates** Location turned off
- **No visit coordinates** Manual entry or missed visit
- **Progress** Visit is still In Progress

Verifying Visits

- **Automatic**: Visits are sent nightly to Sandata.
  - Weekdays: Pulls visits from the last 30 days.
  - Weekends: Pulls visits from the last 60 days.
- **Manual**: Double-click a visit to send or resend it.
- **Editing**: Re-verifies and re-sends the updated visit.



EVV Status Descriptions

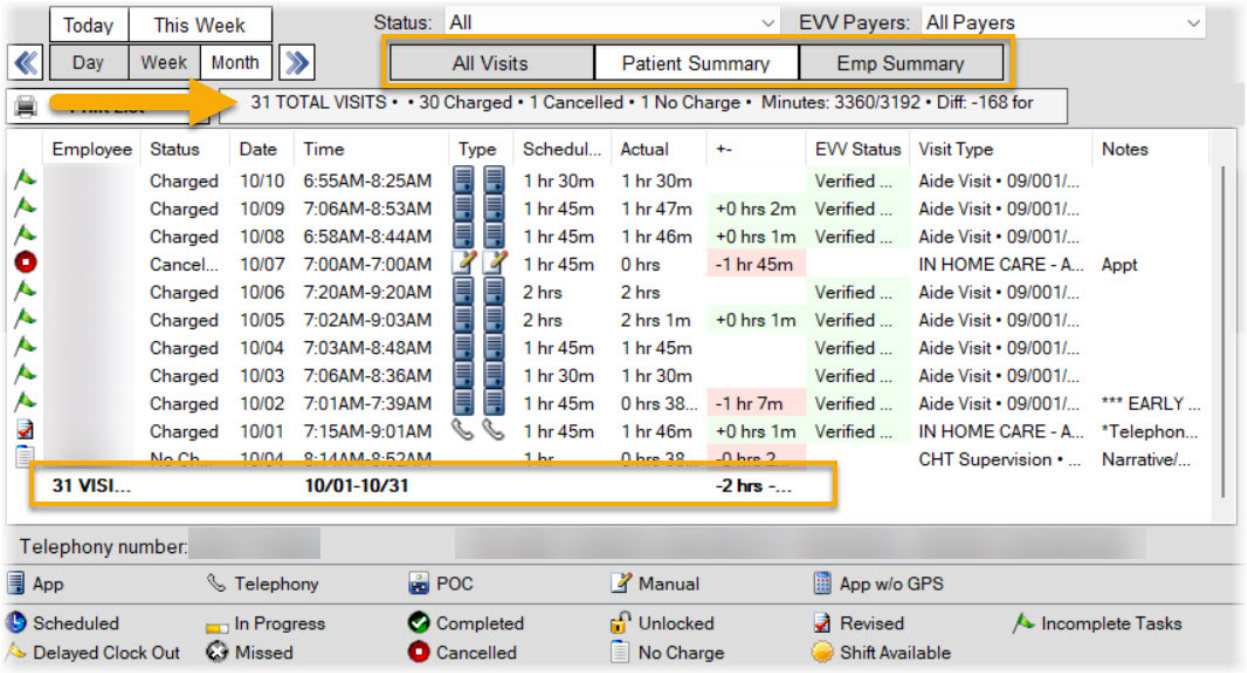
Status Icon Guide

Visit Completion Type Indicators

The Type column shows how the visit was started and ended. If clock-in and clock-out were done using different methods, both icons will appear.

Visit Views and Summaries

- **All Visits**: Default view showing all visits in the date range.
- **Patient Summary**: Shows all visits for the selected patient.
- **Emp Summary**: Shows all visits for the selected employee.
- **Summaries**: Include totals for visits, scheduled hours, and variance.



☐☐ Need help? Contact Barnestorm Support

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Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle51580.aspx