

## Using the EVV Visits Screen

The EVV Visits screen helps you track scheduled visits in real time as caregivers clock in and out. We recommend daily monitoring.

- [EVV Visits Screen Overview](#)
- [EVV Visits Navigate](#)
- [EVV Status](#)
- [EVV Visits | Understanding Time, Scheduled, Actual & Plus-Minus Columns](#)

### Filters and Navigation

## Verifying Visits

- **Automatic:** Visits are sent nightly to Sandata.
  - Weekdays: Pulls visits from the last 30 days.
  - Weekends: Pulls visits from the last 60 days.
- **Manual:** Double-click a visit to send or resend it.
- **Editing:** Re-verifies and re-sends the updated visit.

Print List		170 TOTAL VISITS • 19 In Progress • 120 Completed • 18 Missed • 13 Cancelled • 6 No Charge						Verify All	
P.	Status	Date	Time	Type	Scheduled	Actual	+-	EVV Status	
✓	Completed	07/23	7:31AM-11:38AM		4 hrs	4 hrs 7m	+0 hrs ...		V
✗	Cancelled	07/23	7:00AM-7:00AM		3 hrs	0 hrs	-3 hrs		A
✓	Completed	07/23	6:50AM-9:20AM		2 hrs 30m	2 hrs 30...			V
✓	Completed	07/23	11:27AM-2:27PM		3 hrs	3 hrs		* PENDING *	A
✓	Completed	07/23	5:00AM-7:00AM		2 hrs	2 hrs		* PENDING *	A
✓	Completed	07/23	11:29AM-11:30AM		2 hrs 30m	0 hrs 1m	-2 hrs 2...	* SEND FAILED * • * VISIT LESS THAN 8 MINUTES	A
✓	Completed	07/23	1:35PM-4:33PM		3 hrs 30m	2 hrs 58...	-0 hrs 3...	Verified 07/24/2025	A
✓	Completed	07/23	12:07PM-2:37PM		2 hrs 30m	2 hrs 30...		Verified 07/24/2025	A
✓	Completed	07/23	11:00AM-1:45PM		2 hrs 45m	2 hrs 45...		Verified 07/24/2025	S

Telephony number:

App	Telephony	POC	Manual	App w/o GPS
Scheduled	In Progress	Completed	Unlocked	Revised
Delayed Clock Out	Missed	Cancelled	No Charge	Shift Available

## EVV Status Descriptions

### Status Icon Guide

### Visit Completion Type Indicators

The Type column shows how the visit was started and

ended. If clock-in and clock-out were done using different methods, both icons will appear.

## Visit Views and Summaries

- **All Visits:** Default view showing all visits in the date range.
- **Patient Summary:** Shows all visits for the selected patient.
- **Emp Summary:** Shows all visits for the selected employee.
- **Summaries:** Include totals for visits, scheduled hours, and variance.

The screenshot displays the EVV Visits Screen interface. At the top, there are filters for 'Today', 'This Week', 'Status: All', and 'EVV Payers: All Payers'. Below these are navigation buttons for 'Day', 'Week', and 'Month'. A summary bar shows '31 TOTAL VISITS • 30 Charged • 1 Cancelled • 1 No Charge • Minutes: 3360/3192 • Diff: -168 for'. The main table lists individual visits with columns for Employee, Status, Date, Time, Type, Scheduled, Actual, +/-, EVV Status, Visit Type, and Notes. A summary row at the bottom of the table shows '31 VISI...', '10/01-10/31', and '-2 hrs -...'. At the bottom of the screen, there is a 'Telephony number:' field and a legend for various visit statuses and types.

Employee	Status	Date	Time	Type	Schedul...	Actual	+/-	EVV Status	Visit Type	Notes
	Charged	10/10	6:55AM-8:25AM		1 hr 30m	1 hr 30m		Verified ...	Aide Visit • 09/001/...	
	Charged	10/09	7:06AM-8:53AM		1 hr 45m	1 hr 47m	+0 hrs 2m	Verified ...	Aide Visit • 09/001/...	
	Charged	10/08	6:58AM-8:44AM		1 hr 45m	1 hr 46m	+0 hrs 1m	Verified ...	Aide Visit • 09/001/...	
	Cancel...	10/07	7:00AM-7:00AM		1 hr 45m	0 hrs	-1 hr 45m		IN HOME CARE - A...	Appt
	Charged	10/06	7:20AM-9:20AM		2 hrs	2 hrs		Verified ...	Aide Visit • 09/001/...	
	Charged	10/05	7:02AM-9:03AM		2 hrs	2 hrs 1m	+0 hrs 1m	Verified ...	Aide Visit • 09/001/...	
	Charged	10/04	7:03AM-8:48AM		1 hr 45m	1 hr 45m		Verified ...	Aide Visit • 09/001/...	
	Charged	10/03	7:06AM-8:36AM		1 hr 30m	1 hr 30m		Verified ...	Aide Visit • 09/001/...	
	Charged	10/02	7:01AM-7:39AM		1 hr 45m	0 hrs 38...	-1 hr 7m	Verified ...	Aide Visit • 09/001/...	*** EARLY ...
	Charged	10/01	7:15AM-9:01AM		1 hr 45m	1 hr 46m	+0 hrs 1m	Verified ...	IN HOME CARE - A...	*Telephon...
	No Ch...	10/04	8:14AM-8:52AM		1 hr	0 hrs 38...	-0 hrs 2...		CHT Supervision • ...	Narrative/...
<b>31 VISI...</b>		<b>10/01-10/31</b>				<b>-2 hrs -...</b>				

Telephony number: \_\_\_\_\_

App    Telephony    POC    Manual    App w/o GPS

Scheduled    In Progress    Completed    Unlocked    Revised    Incomplete Tasks

Delayed Clock Out    Missed    Cancelled    No Charge    Shift Available

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Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51580.aspx>