When you call a patient prior to visiting to check whether they've been exposed to COVID since your last visit, you can document the phone call for pre-visit COVID screening.

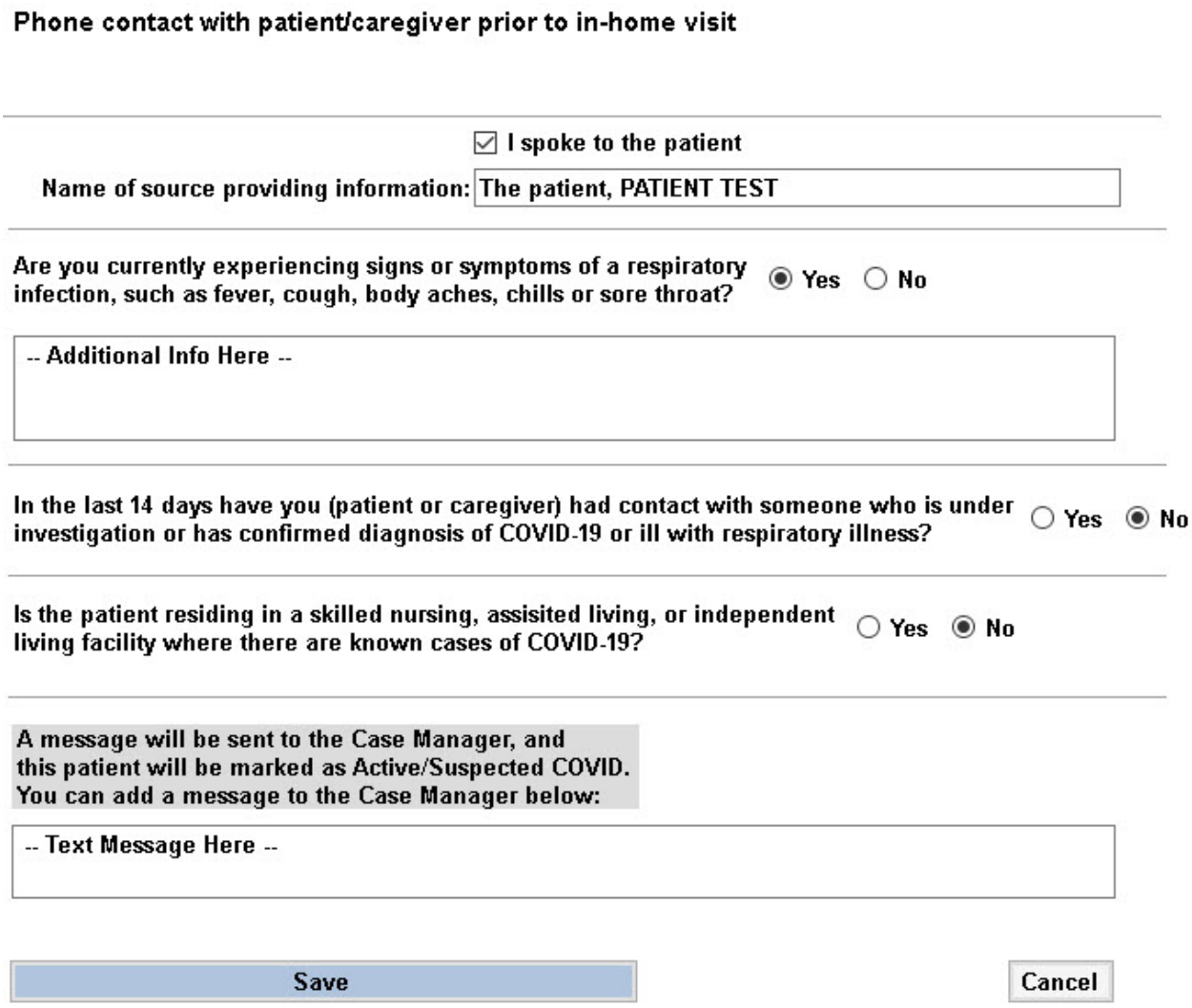
Places to document a call:

Barnestorm Office > Visits/Assessments screen > COVID button at top

Barnestorm Point of Care > Select Patient screen > COVID button in bottom left panel where patient visits show

Barnestorm Point of Care > Visits/Assessment screen > COVID button at top

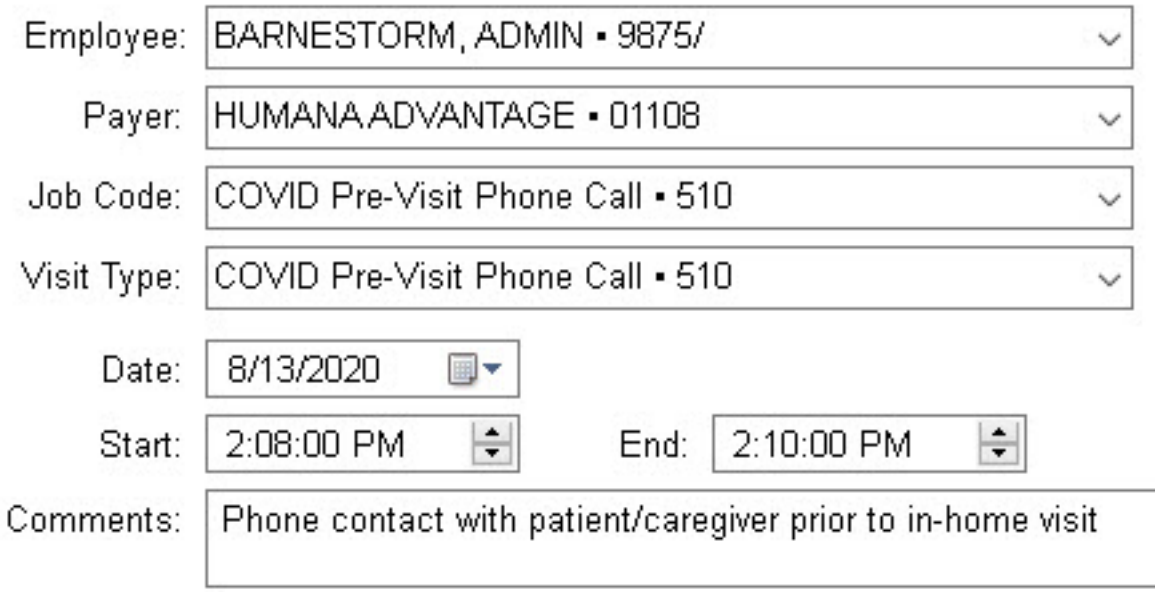
How to document a COVID phone screening:



- Point of Care will allow you to select a starting time of the call. The ending time will be the time you click on the Save button.

- Each question is required to save the call.
- If symptoms are present you will have a text box to type in details.
- If any of the three questions are answered Yes, a message will automatically be sent to the the case manager (first employee) and second employee listed on the Referral. The clinical supervisor can also receive a message if they are setup in the global setting (check with Barnestorm support on how to setup).
- If any of the three questions are answered Yes, the patient's referral will be marked as "COVID Risk (on the Emergency Plan tab).
- After you save the information it will show up as a non chargeable visit labeled, "COVID Phone Contac".

How to edit time:



The time and date can be edit from **Barnestorm Office > Visits/Assessments** screen by unlocking and clicking on Edit. Also from **Barnestorm Office > Admin > Fix Assessments**. **Note**: if you unlock and lock the phone call, it will show up in que to generate a visit charge. You can delete the charge under Employee Activity > Visit Entry. Point of Care, you can edit the time by selecting the COVID call and click on Edit COVID time.

How to edit document content:

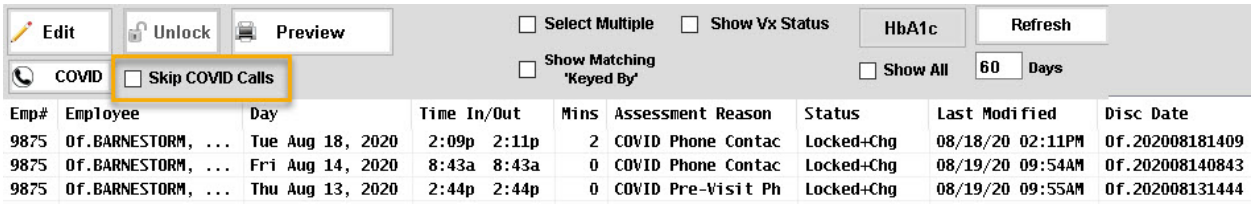
You will need to unlock the note from Barnestorm Office and delete it so that you can create a new one.

Additional information:

- When Barnestorm is maximized, the Select Patient screen will show Active COVID Risk patients in hot pink.
- The patient's schedule entry on the Schedule Calendar screen will highlight hot pink when the patient is marked as COVID Risk.
- If the patient is found to no longer be a COVID risk, go to **Referral** > **Patient Information** > **Emergency Plan** and uncheck the **COVID Risk** box. Once the patient status on the Referral is changed they will no longer show up in pink.



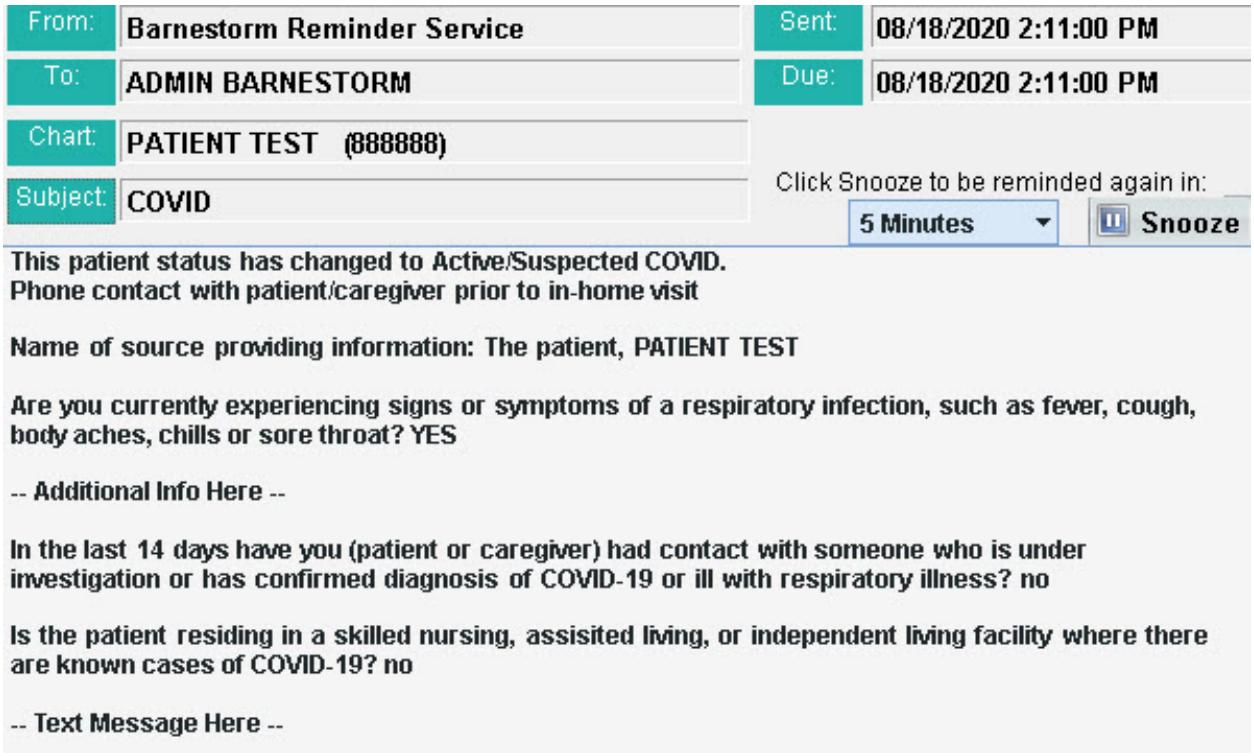
- From Visits/Assessments screen, you can hide the COVID phone screening entries by checking the Skip COVID Calls box.



Emp#	Employee	Day	Time In/Out	Mins	Assessment Reason	Status	Last Modified	Disc Date
9875	Of.BARNESTORM, ...	Tue Aug 18, 2020	2:09p 2:11p	2	COVID Phone Contac	Locked+Chg	08/18/20 02:11PM	Of.202008181409
9875	Of.BARNESTORM, ...	Fri Aug 14, 2020	8:43a 8:43a	0	COVID Phone Contac	Locked+Chg	08/19/20 09:54AM	Of.202008140843
9875	Of.BARNESTORM, ...	Thu Aug 13, 2020	2:44p 2:44p	0	COVID Pre-Visit Ph	Locked+Chg	08/19/20 09:55AM	Of.202008131444

- Messages that are sent to employees include all questions answered.

COVID Phone Call Screening



From: Barnestorm Reminder Service
Sent: 08/18/2020 2:11:00 PM
To: ADMIN BARNESTORM
Due: 08/18/2020 2:11:00 PM
Chart: PATIENT TEST (888888)
Subject: COVID
Click Snooze to be reminded again in: 5 Minutes Snooze

This patient status has changed to Active/Suspected COVID.
Phone contact with patient/caregiver prior to in-home visit

Name of source providing information: The patient, PATIENT TEST

Are you currently experiencing signs or symptoms of a respiratory infection, such as fever, cough, body aches, chills or sore throat? YES

-- Additional Info Here --

In the last 14 days have you (patient or caregiver) had contact with someone who is under investigation or has confirmed diagnosis of COVID-19 or ill with respiratory illness? no

Is the patient residing in a skilled nursing, assisited living, or independent living facility where there are known cases of COVID-19? no

-- Text Message Here --

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle51527.aspx