When you call a patient prior to visiting to check whether they've been exposed to COVID since your last visit, you can document the phone call for pre-visit COVID screening.

Places to document a call:

Barnestorm Office > Visits/Assessments screen > COVID button at top Barnestorm Point of Care > Select Patient screen > COVID button in bottom left panel where patient visits show Barnestorm Point of Care > Visits/Assessment screen > COVID button at top

How to document a COVID phone screening:

Phone contact with patient/caregiver prior to in-home visit

🗹 I spoke to the patient	
Name of source providing information: The patient, PATIENT TEST	
Are you currently experiencing signs or symptoms of a respiratory I I Yes I No Infection, such as fever, cough, body aches, chills or sore throat?	
Additional Info Here	
In the last 14 days have you (patient or caregiver) had contact with someone who is under (investigation or has confirmed diagnosis of COVID-19 or ill with respiratory illness?) Yes () No
ls the patient residing in a skilled nursing, assisited living, or independent O Yes ④ No living facility where there are known cases of COVID-19?	
A message will be sent to the Case Manager, and this patient will be marked as Active/Suspected COVID. You can add a message to the Case Manager below:	
Text Message Here	

• Point of Care will allow you to select a starting time of the call. The ending time will be the time you click on the Save button.

- Each question is required to save the call.
- If symptoms are present you will have a text box to type in details.
- If any of the three questions are answered Yes, a message will automatically be sent to the the case manager (first employee) and second employee listed on the Referral. The clinical supervisor can also receive a message if they are setup in the global setting (check with Barnestorm support on how to setup).
- If any of the three questions are answered Yes, the patient's referral will be marked as "COVID Risk (on the Emergency Plan tab).
- After you save the information it will show up as a non chargeable visit labeled, "COVID Phone Contac".

How to edit time:

Employee:	BARNESTORM, ADMIN • 9875/							
Payer:	HUMANA ADVANTAGE • 01108							
Job Code:	COVID Pre-Visit Phone Call • 510 ~							
Visit Type:	COVID Pre-Visit Phone Call • 510 ~							
Date:	8/13/2020							
Start:	2:08:00 PM 🗧 End: 2:10:00 PM 🖨							
Comments:	Phone contact with patient/caregiver prior to in-home visit							

The time and date can be edit from **Barnestorm Office** > Visits/Assessments screen by unlocking and clicking on Edit. Also from **Barnestorm Office** > Admin > Fix **Assessments**. Note: if you unlock and lock the phone call, it will show up in que to generate a visit charge. You can delete the charge under Employee Activity > Visit Entry. Point of Care, you can edit the time by selecting the COVID call and click on Edit COVID time.

How to edit document content:

You will need to unlock the note from Barnestorm Office and delete it so that you can create a new one.

Additional information:

- When Barnestorm is maximized, the Select Patient screen will show Active COVID Risk patients in hot pink.
- The patient's schedule entry on the Schedule Calendar screen will highlight hot pink when the patient is marked as COVID Risk.
- If the patient is found to no longer be a COVID risk, go to Referral > Patient Information > Emergency Plan and uncheck the COVID Risk box. Once the patient status on the Referral is changed they will no longer show up in pink.

		Admitted: 08/13/202	Active *COVID*				
Patient Information Referral Information Payers Dr + Pharmacy Employees Print							
Start Contacts Emerge	ncy Plan Directives Direct	tions History Notes					
		🚊 Print Emer	gency Plan				
Risk Classification Specia	Needs Patient Contacts LAC	E Scoring Tool Other Risk Factors					

• From Visits/Assessments screen, you can hide the COVID phone screening entries by checking the Skip COVID Calls box.

/ E	dit	🕤 Unlock 🗍	🖹 Pi	review			<u> </u>	Select M	lultiple 🗌 Show Vx S	tatus HbAʻ	lc	Refresh	
COVID Skip COVID Calls Show Matching 'Keyed By' Show All 60 Days													
Emp#	Employ	yee	Day			Time In	/Out	Mins	Assessment Reason	Status	Last M	odi fied	Disc Date
9875	Of.BA	RNESTORM,	Tue 4	ug 18,	2020	2:09p	2:11p	2	COVID Phone Contac	Locked+Chg	08/18/3	20 02:11PM	Of.202008181409
9875	Of.BA	RNESTORM,	Fri A	Aug 14,	2020	8:43a	8:43a	0	COVID Phone Contac	Locked+Chg	08/19/3	20 09:54AM	Of.202008140843
9875	Of.BA	RNESTORM,	Thu A	Aug 13,	2020	2:44p	2:44p	0	COVID Pre-Visit Ph	Locked+Chg	08/19/2	20 09:55AM	Of.202008131444

 Messages that are sent to employees include all questions answered.

COVID Phone Call Screening

From:	Barnestorm Reminder Service	Sent:	08/18/2020 2:11:00 PM					
To:	ADMIN BARNESTORM	Due:	08/18/2020 2:11:00 PM					
Chart:	PATIENT TEST (888888)		Click Snooze to be reminded again in:					
Subject:	COVID	Click S						
l			5 Minutes 🔹	Snooze				

This patient status has changed to Active/Suspected COVID. Phone contact with patient/caregiver prior to in-home visit

Name of source providing information: The patient, PATIENT TEST

Are you currently experiencing signs or symptoms of a respiratory infection, such as fever, cough, body aches, chills or sore throat? YES

-- Additional Info Here --

In the last 14 days have you (patient or caregiver) had contact with someone who is under investigation or has confirmed diagnosis of COVID-19 or ill with respiratory illness? no

Is the patient residing in a skilled nursing, assisited living, or independent living facility where there are known cases of COVID-19? no

-- Text Message Here --

Knowledgebase http://kb.barnestorm.biz/KnowledgebaseArticle51527.aspx