

(When viewing the 277CA response file for errors)

If you are under **Billing > HIPAA Transactions > View HIPAA Transactions** and select the claim and 277 bullet and receive an error "Rejected for Invalid Information...Code A7:719" then run the following steps:

- Go to **Accounts Receivable > Post Payments > Set Up ERA Codes**
- Click the **Update List of HIPAA 5010 Response Codes** tab
- Click the **Import HIPAA 5010 Error Codes and Descriptions** button
- Go back to **Billing > HIPAA Transactions > View HIPAA Transactions** and select the claim and 277 bullet to review the response again for a new message

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51192.aspx>