

## I Do Not Have The "Switch Users" Button

If the employee does not have the "**Switch Users**" button on the Barnestorm login screen, please have the appropriate member of staff check the following settings:

- **Codes > Security > Global Settings > Misc > 0520** and **0521**: If needed, make sure they are (both) set to True.

- **Admin > Employee Security** > Pull up that user. Go to **Special Permissions**. Verify if "**Can Switch the Office User Name**" and "**Can Switch the POC UserName**" is highlighted. If not, make the necessary changes and hit **Save Complete Employee Security Profile**.

- Once both the settings are verified and any changes are made, have the user exit the Barnestorm system and reopen the login screen. The "switch users" button should now appear.

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51096.aspx>