

I've corrected the spelling of this doctor's name, but occasionally it reappears with the incorrect name:

This can happen if you use the **Update PECOS Y/N** button, under **Codes>Other Basic Codes>Doctor Codes**. If the name is spelled incorrectly in the PECOS database, each time you use the **Update PECOS Y/N** button, the physicians name will update to whatever is listed in the PECOS database. If this is the case, you should contact the physician and inform him/her the spelling of name is incorrect in the PECOS database and ask him/her to correct it.

I want the doctor's name to look a certain way in Barnestorm:

For claims sent to Medicare, the doctor's NPI is used to pull the name from PECOS and it must match for billing purposes - that's why the Update PECOS changes the name to match PECOS.

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51083.aspx>