

If the **Build 485 Document** tab is not activated for you to select, please look at the following:

1. You cannot build a 485 from a scheduled visit. You can **ONLY** build a 485 from a Start of Care assessment or a Recertification assessment. Please view article on how to [Create a 485 from Assessment](#).
2. Make sure you have **set an end time** for that assessment. The **Build 485 Document** tab will not be accessible, until there is a starting and ending time for the assessment.

The screenshot shows two tabs at the top: '485' and 'Oasis'. The '485' tab contains a button labeled 'Build 485 Document', which is greyed out. The 'Oasis' tab contains a button labeled 'Build Oasis Document'. Below the tabs is an 'Assessment' section with the following details:

- Status: Completed, Not Locked
- Time In: 5/29/2013 11:22 AM (with 'Set Start Time' button)
- Time Out: 5/29/2013 12:22 PM (with 'Set End Time' button)
- Medicare Reason for this visit: Treatment Management/Evaluation Observation/Assessment Teaching

A red arrow points to the 'Set End Time' button and the '05/29/2013 12:22 PM' time field.

3. Go to the main menu, select the **485** tab. Make sure there isn't a 485 already created for the patient.

NOTE: If another discipline has already created the 485, and you need to add your orders/goals to the 485, please review the following article: [Build From Discipline's Orders/Goals](#)

4. I'm getting an error, "String or Binary would be truncated. The statement has been terminated."
Look through all the "text" fields of the assessment note. Make sure there is no weird spacing or incorrect characters/punctuation.

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle51016.aspx>