I Can’t Create a PRN Visit

Location: Point-of-Care > Visit/Assessment (Start PRN)

Overview

- If you see a popup when starting a PRN visit, a qualifying PRN order is required before the assessment can be created.
- This requirement is driven by a global setting that enforces PRN order validation.

What to Look For

- A PRN order exists for the patient.
- The order text includes the word **PRN**.
- The order date qualifies for the visit (see Global Setting section below).

How to Resolve

1. Exit the assessment screen.
2. Go to the main menu and select the **Orders** tab.
3. Select an **Order Type** (optional) or leave it blank.
4. In the text area, enter the order and include the word **PRN**.

   Example:
   SN: PRN visits as needed for catheter change.

5. Save the order as normal.
6. Start the **Visit/Assessment** as you normally would.
7. You'll receive a pop up stating a PRN order was found. Click OK to proceed.

Global Setting That Triggers the Message

- A global setting will enforce PRN order validation and prevent PRN assessments from being created when a qualifying PRN order is not found.

Setting Location

- **Codes > Security > Global Settings > POC**

POC Setting 0795

- **0795:** When **true**, the system checks for a PRN order with a visit date **greater than or equal to** the visit **time-in**.
- If a qualifying PRN order is not found, the assessment cannot be created.
- This is a checks-and-balance feature to help ensure PRN visits are aligned with valid PRN orders.

Note: Global settings affect system-wide behavior. Only authorized users should review or update these settings, as needed.

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle51015.aspx