Required/Optional Tabs Do Not "Expand" in Visit/Assessment

When the Required/Optional tabs do not expand from the Visit/Assessment screen, do the following:

- Check the employee's revenue code under **Main Menu** > **Codes** > **Other Basic Codes** > **Employees**. If the proper revenue code is not listed, the employee will not have access to the Required/Optional tabs. Put in the appropriate revenue code based on the employee skill: SN, PT, OT, etc.
- Log back in to POC and complete a sync. Check to see if the Required/Optional expands.

**If the above step does not fix the issue, start a chat so that a software support tech can reload the proper screens.

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle50928.aspx