NC Tracks Trading Partner **UPDATED July 8, 2013**

Using Barnestorm with NC Tracks

From Barnestorm Office, click on **Billing** > **HIPAA Transactions**> **Transmit to NC Medicaid**. Click the **Login Info** button. The ID should be your old HP login. Add your TSN code that you got from NC Tracks. If you don't have the TSN, call NC Tracks at 1.866.844.1113--Barnestorm does not have your code. Click the button to **Update** this information and wait for the pop-up that indicates the update is complete. **Save**.

From Barnestorm Office, click on **Codes** > **Security** > **Logins**. If you see the message "Only Administrators can view passwords":
From main menu click on **Admin** > **Employee Security** > click on **Administrator** (at the top) > **Save Complete Employee Security Profile**. Close this screen - go back to **Codes** > **Security** > **Logins**.

Click on each employee who has an NCID and password. Fill in the information into the boxes provided, and click **Save.**

If you filled in the NCID and password for your login, close Barnestorm Office and re-open, to reload your credentials.

- Go to Billing > HIPAA Transactions > Transmit to NC Medicaid
- Click on Login Info
- Fill in your 4-character TSN
- Click the new button that says **Update the SenderID in the HIPAA Payers From (old senderid) to (new TSN)**

If you do this before July 1, you will be prompted to make sure this is what you want to do - click **Yes.** Click **Save.**

The old taxonomy code for PCS and CAP aide services was 3747P1801X - Technician : Personal Care Attendant
For NCTracks, this code will be 253Z00000X - Agencies:In Home Supportive Care
When you clicked the **Update** button above, it changed those taxonomy codes automatically.

If you have been using 251E00000X as the taxonomy code for PCS and CAP Aide services, it was not automatically changed, and will need to be manually changed, one payer at a time, to 253Z00000X; if ALL payers need to be changed, and you have too many to change manually, start a chat and ask us to change all HIPAA payer taxonomy codes to 253Z00000X.
You can print a list to check your codes at **Billing** > **HIPAA Transactions** > **Edit HIPAA Payers** > **Print Codes**.

Also, a new option has been added to remove HIPAA payer setups for payers that haven't

had any active patients for the past 18 months. This option will print a list of the codes as they are deleted.

***NOTE: If you have multiple NPI numbers and you completed a trading partner agreement for each one, you also should have completed a billing agent application and set it up to be the billing agent for each of those NPIs. Barnestorm is not a billing agent. If you didn't do this, please contact NC Tracks to take care of it.

If you have questions about NC Tracks, please contact them at 1.866.844.1113.

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NC Tracks Trading Partner **UPDATED June 12, 2013**

CRITICALLY IMPORTANT: If you listed Barnestorm as your billing agent on your NC Tracks Trading Partner Agreement, you will need to resubmit to get this changed, as Barnestorm is not a billing agent. If you have one NPI, you will register as a self-billing provider. If you have multiple NPIs, you will register as a billing agent yourself. Barnestorm was registered as a billing agent for testing purposes only, however, we should NOT be listed on your **NC Tracks Trading Partner Agreement as a billing agent.**

The Barnestorm NC Tracks transmission screen is the same as the Transmit to NC Medicaid screen you're used to. The only difference is that the login information will be different. The codes Barnestorm will change automatically for NC Tracks include: sender ID, receiver ID, taxonomy codes 3747P1801X (Personal Care Aide) and 253Z00000X (Personal Care Agency).

As of June 12, 2013, the go-live dates for the NC Tracks system are as follows:

- June 20: Last cutoff date before transmission; electronic claims MUST be sent as of 5pm on this date in order to be included in the last checkwrite date in June, which is June 27. NOTE: We strongly recommend that you do NOT wait until June 20 to send claims, as this will be an extremely busy day and transmission issues are probable.
- Any claims that do not get paid on June 27 will have to be re-submitted to NC Tracks.
- July 12: The first cutoff date in the NC Tracks system will be July 12, which will get paid on July 16.
- For more information about the checkwrite dates, please see the bulletin: http://www.ncdhhs.gov/dma/bulletin/0613bulletin.htm.
- On your NC Tracks Trading Partner Agreement, which you completed online, the NCID and TSN are shown. This is your login information for the NC Tracks system. If you don't have this information, be advised that Barnestorm also does not have it--you will need to contact NC Tracks to get that information. Please print it out and store it with your very important billing documents.
- Each employee must have a separate NC Tracks login (NCID), which can be set up by your agency's NC Tracks Administrator. Barnestorm is not able to set up additional

users for NC Tracks.

For more information: http://ncmmis.ncdhhs.gov/
Connectivity questions: http://www.barnestorm.com/updates/NCTracksConnectivity.pdf

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Registering with NC Tracks

Question: I got an email (below) about NC Tracks. Do I need to do anything or will Barnestorm handle this?

Answer: You need to email them the requested info. Then they'll send you another email with new userid/passwords to log in to their testing portal, where you'll fill out another trading partner agreement, then have to submit test claims to get approved. These tasks have to be finished by July 1, so we recommend completing them now.

You will get another email asking which X12 transactions you will be testing. Here are the answers:

- You will test 270/271.
- If you are CAP/PCS, you will be testing 837P.
- If you are Home Health and/or Hospice, you will be testing 837I.

If you have questions about NC Tracks, please contact them at 1.866.844.1113.
Here is their user guide: http://www.barnestorm.com/Updates/NCTracks_Trading_Partner_Testing_Portal_User_Guide.pdf
If you did not receive the email below regarding NC Tracks, but you bill NC Medicaid, please contact them. 1.866.844.1113
Barnestorm does not support NC Tracks, so please contact them with your questions. 1.866.844.1113

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Dear Trading Partner,

In the past few months you should have received correspondence from CSC NCTracks EDI Support. NCTracks is the new multi-payer system for the North Carolina Department of Health and Human Services scheduled for full implementation on July 1, 2013. As the North Carolina Division of Medical Assistance, Division of Public Health, and Division of Mental Health, Developmental Disabilities, and Substance Abuse Services prepare to transition the claims processing environment from HP Enterprise Services and other systems, CSC invites you to certify your HIPAA-compliant ASC X12 transactions via our Edifecs portal. All health care providers, clearinghouses, billing agents, value added networks, and medical practice management software vendors wishing to become electronic data interchange (EDI) trading partners with NCTracks must enroll and validate HIPAA-compliant ASC X12 transactions are being transmitted. In order to get you started in the process, we need your help obtaining complete contact information.

The following information is needed to register you on our Ramp Management platform to start the certification

process:

Trading Partner Name
NPI (if applicable)
Contact Name (First/Last)
Physical Address (Street, City, State, ZIP Code)
Contact Phone Number
Contact E-mail Address
Type of Sender (Provider, Clearinghouse, or Billing Agent)
Additional Users (Name [first, last], E-mail Address)

(Ramp Management allows for multiple users from a Trading Partner to be involved in the certification process, so you can provide additional users, if desired.)

Please return your contact information to NCMMIS_EDI_SUPPORT@csc.com at your earliest convenience. You will then receive an invitation from the Edifecs Ramp Management System to download the companion guides, sign a Trading Partner Agreement, and begin your HIPAA Certification testing. If you have any questions regarding this e-mail, please reply to the e-mail address above or call us at1.866.844.1113 - option 3 (Trading Partner Testing).

Thank you for your attention to this request.

NCTracks EDI Support Team

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle50920.aspx