

My Insurance Company Denied Claim - Missing G Codes/HCPCS codes

If your insurance company has denied your claim, due to missing G codes/HCPCS codes, you will need to modify that payer's setup.

1. From the Barnestorm Office main screen, click the **Codes** tab
2. Click **Program Related Codes**
3. Click **Payer Codes**
4. Enter Program and Payer
5. At **Use Medicare HCPCS**, select **Yes**
6. Click **Save**

Recreate claim and print.

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle50894.aspx>