

## EOE Payment Not Showing Under My Edit PPS Episodes Screen

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In order for the PPS Tracking to update properly, you must post those **nonMedicare PPS payments/adjustments** in a certain way.

You will need to use the nonMedicare codes that your agency has set up. Go to:

- **Accounts Receivable** tab
- **Post Payments** tab
- **Set up ERA codes** tab

The codes at the bottom of this screen are what you will need to use to post those nonMedicare payments

If you did not use those codes to post your payments, you will need to delete those entries and reenter using the codes at the bottom of this screen. Otherwise, the PPS Tracking and related reports will not be accurate.

After you have deleted, and reentered the postings with the correct codes:

- Go to **Accounts Receivable** tab
- **Post payments** tab
- Select **Update PPS Tracking from Payments**
- **Update PPS Tracking**
- **Create A/R Adjustments**
- **Post to A/R**

If your agency has not setup nonMedicare payment and adjustment codes, here's a link to an article on how to establish those codes: <http://kb.barnestorm.biz/KnowledgebaseArticle50503.aspx?>

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Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle50773.aspx>