o This NM1 error is caused by a Carolina Access Code being used when there is a reason for the Carolina Access Code to be empty.

NM1*DN*1*DOCTOR NAME P*****XX*1760485726 IK3*NM1*1783*2310*I9 Implementation dependent 'Not Used' segment present NM1.9

o From the left side of the Transmit to Medicaid screen; if you get the yellow caution icon and the following message; then the patient listed must have more than 50 charges on the claim. You will need to recreate the entire batch and split the claim in half.

Loop occurs over maximum times

Knowledgebase

http://kb.barnestorm.biz/KnowledgebaseArticle50739.aspx