A HIPPS Code Has a Very Low Amount

If a HIPPS code appears to be a very low amount, check to see if the patient has a County code in the **Referral** > **Start screen**. If not, enter the correct county code and save all patient data. As a tracking process, you can run the following report to pull all patients who have a blank county code in the referral, go to Reports > Audit > 07.01Verify Admit and Discharge Dates. Check Option 04, to locate Unknown or Blank County codes.

If a County code is listed there, then check to see if the county code is setup correctly.

o Go to Codes > Other Basic Codes > County Codes.

- o Enter the county code that is listed on the patient's Referral > Start screen.
- o Click on Code then click on Search. Select the description.
- o From the list of Counties, select the county that is associated with that code.
- o Click on the Save button. You'll notice that the CBSA and Wage Index will now have codes.
- o If the RAP has been sent then follow your agency guidelines on cancelling and resubmitting RAPs.

Knowledgebase http://kb.barnestorm.biz/KnowledgebaseArticle50586.aspx