If the Hospice patient is not at home then you have to use the feature in Billing > Other > Enter HH Location / Hospice Facility Dates. If the entry was saved without the facility type selected, it will show Q50 instead of the full code on the claim. Go to Billing > Other > Enter HH Location / Hospice Facility Dates, enter the patient chart number, select the from/thru date from bottom section and check to see if a facility type is selected. If not, select the correct type and click on **Save**. Create another claim.

Knowledgebase

http://kb.barnestorm.biz/KnowledgebaseArticle50529.aspx