

NPI is not on my 1500 (OHIO)

OHIO Customers Only

First thing to check--

Billing > HIPAA Transactions > Edit HIPAA Payers > Receiver ID

Try a different receiver ID--look through the other ones to see what they use.

OHIO Customers Only

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle50523.aspx>