

NPI is not on my 1500 (OHIO)

\*\*\*OHIO Customers Only\*\*\*

First thing to check--

**Billing > HIPAA Transactions > Edit HIPAA Payers > Receiver ID**

Try a different receiver ID--look through the other ones to see what they use.

\*\*\*OHIO Customers Only\*\*\*

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle50523.aspx>