

## OASIS HIPPS Error - Not Matching

If you are getting an error indicating that the HIPPS does not match on EOE< RAP, or OASIS, take these steps:

1. Use **DDE** to cancel the RAP.
2. Cancel the RAP in Barnestorm under **Billing > Edit PPS Episodes**.
3. Put the **episode on hold** with a message to RAP on (date that is 1 week away) in **Billing > Edit PPS Episodes**. (Also, verify that the RAP payment has been taken back by Medicare.)
4. When the date indicated on step 3 arrives, create the RAP and send it.
5. Wait for it be marked paid.
6. Create the EOE and send it.

Knowledgebase

<http://kb.barnestorm.biz/KnowledgebaseArticle50492.aspx>