Some of our customers use the Care Coordination Note for many types of patient-related communication. Keep in mind these notes are in the software for all Barnestorm users. Also, any employee who is cc'd on the note will be able to view it from their "view cc" screen. Any employee who is listed on the Employee tab of the referral will be added when you click on the cc: Staff button from the note. Here are some topics your agency could use as a CCN note.

- Referrals to disciplines
- Referrals to a community agency
- Staff changes, who and when, new or discharge
- Change in primary doctor
- Recommendations made to the patient from staff
- Equipment that the patient should be using. Makes other staff aware in case the patient is not using device.
- Loaned equipment to the patient from the agency
- Safety issues that need action taken by the patient or family member
- Record patient falls
- Patient care conference notes
- Discharge instructions to the doctor. Print for doctor after entered. Easy to print or look up if patient readmitted shortly after discharge.
- Progress notes if needs sent in between the 60 days
- Care plans for non-Hospice patients
- First contact call to the patient when they arrive at home
- Visit issues: no answer to door, refused, no answer to call. Document them here or in a non charge visit note.
- Less than ordered frequency, print copy for doctor
- Copy hospital records from hospital. If hospital offers access to patient records you can copy and paste them in as a note…paperless.
- When patient payer switches mid episode and a change in chart number is needed
- Answering service calls