Where Do I Enter Remarks/Comments on a Claim

From Main Menu:

1. Pull up the client
2. Click **Referrals**
3. Click **Payers**
4. Select the payer
5. Click **Extra Billing Info**
6. At the **Remarks** field, enter your comments
7. Click Save

The space in the remarks field is just enough to fit in the remarks section of the claim form. So characters are limited.

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle50359.aspx