PPS Payment deleted from the PPS Tracking

The following steps are for when the RAP / EOE payments from the Billing > PPS Billing > Edit PPS Episode screen has been deleted by mistake. In order to use this feature you will need to make sure that the AR screen is complete with RAP and EOE payments (and take backs).

If payment information is no longer showing under Billing > PPS Billing > Edit PPS Episode BUT is showing under Billing > Inquiry > A/R Inquiry with a zero balance then complete the following steps:

- Create the RAP Claim again then cancel it from **Billing > HIPAA Transactions > Edit Serial Numbers**. Click on **Cancel Serial #**.

- Create the EOE Claim then cancel it from **Billing > HIPAA Transactions > Edit Serial Numbers**. Click on **Cancel Serial #**.

- Run **Billing > PPS Billing > Update PPS Tracking From Payments**. Run Update PPS Tracking and Create A/R Adjustments.

- Check to make sure the Edit PPS Episode and the A/R Inquiry looks correct.

Knowledgebase
http://kb.barnestorm.biz/KnowledgebaseArticle50287.aspx