1. Click the **Billing** button from the Main Menu.

2. Click the **HIPAA Transactions** item at the top of the screen.

3. Select the **ViewHIPAA Transactions** item. The screen below will appear.

4. Select **277-Pending Claims** or **999-Acknowledgement (5010) –** for Medicare response files.

5. Select the **From** and **Thru dates** of your search.

6. Type in the program/payer, or select it from the list. Click the **Refresh** buttons as needed.

7. On the right side of the screen, select the file/transmission you want to review the response for.

8. The file data will appear, showing the transmission number and if it was accepted (A) or rejected (R)

9. Click the **Close Text Display** button in the upper right when you are finished looking at the file.

10. **Exit** (upper right) when you are finished.

In order for the response files to appear, you will need to download them from the payer sites, (such as Availity, Ability and Waystar), to your Barnestorm claims folder.

Click here for instructions on how to Read the 999 and 277 Response files using the claim transmission (837 file)