## **Bereavement Contact**

# Documenting "contact information" when your patient has expired.

The Bereavement Contacts screen allows you to document information about friends and family of a deceased patient. This information is vital in tracking the visits, phone calls, and letters that are sent when a patient expires.

### **How to Document a Bereavement Contact**

- Select Patient screen: Type in the patient name or chart number to locate the patient.
- Click the **Bereavement** tab.
- Type your information onto the Contact Card.
- Click Save Contact, in the upper right, to save the information.
- Repeat steps 4-6 for all the bereaved contacts that you wish to add.
- Ćlick **Print Full List** or **Print Short List**, if desired.

### □□ Import from Referral > Contacts List

- Click the **Import Contacts** dropdown box
- Select a contact to import.
- Review the information that was inserted and modify, as needed.
- Click Save Contact, in the upper right, to save the information.
- Repeat the process for any other contacts you want to import.

### **Edit a Bereavement Contact**

• Select the contact that you wish to edit by clicking on the contact at the bottom of the screen.

- The fields of the Contact Card will be loaded with that contacts information. Make any necessary edits.
- Click Save Contact, in the upper right, once edits are complete.

#### □ Remove a Bereavement Contact

- Select the contact that you wish to delete by clicking on the contact at the bottom of the screen.
- Click **Remove Contact** at the top.
- A popup will appear. If you are sure you want to delete the contact, click **Yes**. If you do not wish to proceed, click **No**.

## Last updated: 8/07/2025

## Need help? <u>Contact Barnestorm Support</u>

Knowledgebase

http://kb.barnestorm.biz/KnowledgebaseArticle50245.aspx