



NC Medicaid Managed Care Billing

NC Medicaid MCOs accept a standard electronic 837, which is what Barnesstorm creates. Therefore, the process of creating claims for each MCO is exactly the same in Barnesstorm as creating a claim for Medicaid. However, the method of transmitting the electronic claim to each MCO varies per organization. This document is a reference list of how to upload claims for each MCO. Bear in mind that some allow more than one way to upload.

Guidelines for submission for all MCOs require that the claim must be submitted within 180 days of the date of service.

IMPORTANT: It is the provider's responsibility to communicate with the MCOs as needed to set up your portal with them, adjudicate claims, etc. Barnesstorm is not an intermediary or a billing agent.

AMERIHEALTH

- Requires 4 ICD codes on claim.
- Goes through Change Healthcare for batch electronic claims submission.
- If you have a Change Healthcare account, call them at 1-877-363-3666 to inform them you wish to initiate electronic claim submissions to AmeriHealth Caritas North Carolina. EDI Payer ID#: 81671
- If you do not have a Change Healthcare account, Barnesstorm can provide access for you (monthly fee applies).

BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA

- Upload claims through their portal, <https://www.availity.com/provider-portal>
- Or upload through Change Healthcare for batch electronic claims submission.
- If you have a Change Healthcare account, call them at 1-877-363-3666 to inform them you wish to initiate electronic claim submissions to BCBS of NC.
- If you do not have a Change Healthcare account, Barnesstorm can provide access for you (monthly fee applies).

CAROLINA COMPLETE HEALTH

- Goes through Change Healthcare for batch electronic claims submission.
- If you have a Change Healthcare account, call them at 1-877-363-3666 to inform them you wish to initiate electronic claim submissions to Carolina Complete Health. EDI Payer ID#: 68069
- If you do not have a Change Healthcare account, Barnesstorm can provide access for you (monthly fee applies).

UNITEDHEALTHCARE OF NORTH CAROLINA

- Goes through Change Healthcare for batch electronic claims submission.
- If you have a Change Healthcare account, call them at 1-877-363-3666 to inform them you wish to initiate electronic claim submissions to UnitedHealthcare of North Carolina. EDI Payer ID#: 87726
- If you do not have a Change Healthcare account, Barnestorm can provide access for you (monthly fee applies).

WELLCARE OF NORTH CAROLINA

- Upload claims through their portal, <https://provider.wellcare.com/>
- Or upload through Change Healthcare for batch electronic claims submission.
- If you have a Change Healthcare account, call them at 1-877-363-3666 to inform them you wish to initiate electronic claim submissions to Wellcare of North Carolina. EDI Payer ID#: 14163
- If you do not have a Change Healthcare account, Barnestorm can provide access for you (monthly fee applies).

EASTERN BAND OF CHEROKEE INDIANS (EBCI) TRIBAL OPTION

- No electronic claims information provided by MCO (unknown)
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