Announcing Barnestorm Cloud Share and New Patient Portal

Barnestorm Cloud Share and the new Barnestorm patient portal, MyHomeChart.com, are designed to meet new Conditions of Participation requirements for sharing information with patients, providers, therapists, approved caregivers, and others involved in patient care (listed specific applicable Conditions of Participation are included at the end of this document).

With Cloud Share, you can upload any patient document and email a secure link to anyone outside of the agency, whether patient, caregiver, therapist, provider, or physician. With MyHomeChart.com, your patients and their approved caregivers and providers can log into a portal system and view documents. Patients can check their scheduled visits and pay their bills (if private pay), as well.

	Unhosted	Hosted	Patient Portal
	No Internet Connection In Your Office Only You Maintain the Server	Hosted	Patient Portal
	Nurses must be in the office to sync	Nurses sync from home or anywhere with connection	Nurses sync from home or anywhere with connection
	Documents shared with patients via paper	Documents shared with patients via paper	Documents automatically shared with patients via Patient Portal
	Documents shared with caregivers and patient representatives via paper	Documents shared with caregivers and patient representatives via paper	Documents automatically shared via Patient Portal
	Documents shared with doctors via fax or MedSign	Documents shared with doctors via fax or MedSign	Documents shared with doctors automatically via Patient Portal
Cloud Share	Not included	Included	Included



PO Box 1743 Lexington, NC 272

1-877-999-1171 phone

1-919-882-9543 fa

email: CustomerSupport@barnestorm.co

Examples of How COP Requirements Met by HHA with Unhosted, Cloud Share, and Patient Portal

·			
COP Requirement	Unhosted	Hosted	Patient Portal
484.50 Patient Rights a: Notice of Rights Provide written notice of rights, transfer and discharge policy to patient selected representative within 4 business days of initial evaluation visit.	Print documents from Barnestorm and mail them to patient representative.	Get documents signed by patient, scan them in, and upload them to the server for paperless EHR records.	Automatically shared.
484.60 Care Planning Coordination of Services c: Revision to Plan of Care Physician must revise plan of care as frequently as patient's care requires and no less than every 60 days. Revisions, including those related to plans for discharge, must be communicated to patient, representative, caregiver, and all physicians issuing orders.	Print documents from Barnestorm and mail them to patient, patient representative, and caregiver. Fax or use MedSign to send orders to physicians.	Print documents from Barnestorm and mail them to patient, patient representative, and caregiver. Fax or use MedSign to send orders to physicians.	Automatically shared.
484.60 e: Written Information to Patient HHA must provide patient and caregiver written instructions on: visit schedule, patient medication schedule, treatments, pertinent instructions and name/contact information for Clinical Manager. Changes to patient schedule Changes to patient meds	Print documents from Barnestorm and mail them to patient & caregiver.	Print documents from Barnestorm and mail them to patient & caregiver.	Automatically shared.
484.80 Home Health Aide Services Must include classroom and supervised practical training under supervision of. Program must include: communication skills, observation/reporting/documentation, reading/recording of temp/pulse/respiration, basic infection prevention/control, body function and changes needing reporting, maintenance of clean/safe/healthy environment, other tasks permitted under State Law. HHA responsible for training and documentation.	Print training materials, distribute to each Home Health Aide. Use Barnestorm Employee Date Tracking to track training completion.	Share documents to the employee Cloud Share folder and send from Cloud Share to employee. Use Barnestorm Employee Date Tracking to track training completion.	Automatically shared. Use Barnestorm Employee Date Tracking to track training completion.

O Box 1743 Lexington, NC 27293

1-877-999-1171 phon

1-919-992-9543 fax

email: CustomerSupport@barnestorm.c

Barnestorm Hosting

Barnestorm's web-based solution is Barnestorm Hosting, which gives you all the advantages of a web-based system, including:

- Access from anywhere if you have the Barnestorm app and a valid Barnestorm account.
- Clinicians can sync from anywhere with an internet connection, using our HIPAA-compliant secure system.
- Savings on IT services such as user accounts, installation, database backups, security.

Barnestorm Hosting setup includes:

- Seamlessly transitioning your data to the Cloud.
- Ensuring your data storage and transmissions are 100% HIPAA compliant.
- Acquiring and securing an internet presence (domain name) for your business.
- Building a top-of-the-line server customized to the specifications we determine for your number of clinical and office users.
- Setting up hourly snapshot backup of your data in case of catastrophe.
- Setting up local and remote nightly backups of Cloud Share for maximum redundancy.

Ongoing services provided by Barnestorm Hosting:

- Manage data access and firewall/security.
- Perform all windows updates and any other software upgrades as needed.
- Perform nightly backups.
- Create/remove users as needed.
- Scale server larger as your business grows.

Hosted Server Info:

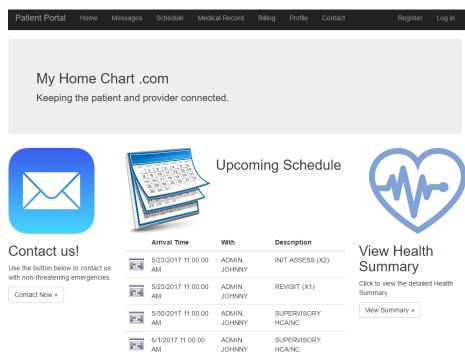
- 64 bit, 4 virtual processors, 15GB memory, dual 40GB SSD drives, optimized for high network performance.*
- HIPAA Compliant.
- Guaranteed 99% uptime; discount provided when that is not met (subject to proof that the downtime was server issue, not a connection or internet issue).

^{*}Server specifications are based on our vendor for HIPAA-compliant hosted services and may change.

Barnestorm Patient Portal: MyHomeChart.com

MyHomeChart.com provides a way for an agency to interact and keep in constant contact with the patient. Communication is simple and interactive: the agency can create as many accounts as they would like - one for schedulers, one for nurses, one general one and then they can all field questions from patients and caregivers via the portal, making communication must quicker and less intensive for clinicians. With MyHomeChart.com, your patients and their approved caregivers and providers can log into a portal system and view documents. What makes the Patient Portal exceptional is its ability to provide instant access to patient information, and the extension of that instant access across all providers involved in the patient's care. Patients can check their scheduled visits and pay their bills (if private pay), as well. All of following features are implemented effortlessly through Barnestorm software.

- 1. **Heath Summary** provides an in depth view of a patients current health, including diagnoses, medications, allergies, immunizations, surgeries, events and facility history.
- 2. **Scheduling** displays the upcoming schedule for the patient with the ability to cancel any upcoming appointments.
- 3. **Messaging** allows two way communication between the patient and health care provider including vaccine reminders, schedule reminders, visit summaries and more. All messages are recorded as part of the health summary.
- 4. **Documents** allows the health care provider to share documents with the patient including copies of signed forms, medication and health information and admission documents.
- 5. **Billing** Allows the heath care provider to bill the patient through the portal. Payments will be accepted through the portal.
- 6. **Communication** Allows approved individuals the ability to view parts or all of the patients portal and receive any updates via text or email.
- 7. **Security** know that all of your information is locked up tight with two factor authentication and access controls.
- 8. **Control** all features of the portal can be controlled easily from the portal dashboard within Barnestorm software. Approve viewers, receive and send messages, share documents and send bill reminders all from the same screen. Brand the website with your agency name, images and text to make it your own and make it a great experience for the patient.



O Box 1743 Lexington, NC 2729

1-877-999-1171 phone

1-919-882-9543 fax

email: CustomerSupport@barnestorm.i

Barnestorm Cloud Share

Barnestorm Cloud Share is a secure electronic health record (EHR) storage and communication system that provides for electronic storage, retrieval, and secure sending of all patient records for all patients, providers, and approved caregivers.

- 1. Quickly view all documents listed for a particular patient.
- 2. Email a secure document or a link to any document to anyone outside of the agency, whether caregiver, therapist, provider, or physician.
- 3. Collect signed documents and automatically upload them.
- 4. Secure online repositories for not only patient documents, but, employee documents, agency documents, training documents, and many more.
- 5. Save employee and patient profile pictures.
- 6. Save wound images and other pictures to accompany visit documentation.
- 7. Store admission packages and allow them to be branded with your logo and text.
- 8. Allows inter-office emailing of documents and images.
- 9. Create a shared document with a time expiration on sharing.
- 10. Provides a smoother interface for interacting with documents.
- 11. Seamlessly share information to the patient portal about medications, teachings and anything else you can come up with!

New Conditions of Participation Met by Barnestorm Cloud Share and Patient Portal

The following are COP excerpts applicable to these applications; to view the complete COP changes required as of January 2018, please go to the CMS site.

484.50 Patient Rights

a: Notice of Rights

Provide to patient and representative during initial evaluation visit before providing care. Include rights, transfer and discharge policy, and be understandable to patient with limited English and assessable to those with disabilities. Include contact info for HHA administrator: name, business address and phone number to receive complaints. Include OASIS Privacy Notice. Obtain patient or legal representative's signature confirming receipt of Notice of Rights. Provide verbal notice in primary or preferred language using free interpreter if needed no later the completion of 2nd skilled visit. Provide written notice of rights, transfer and discharge policy to patient selected representative within 4 business days of initial evaluation visit.

484.60 Care Planning Coordination of Services, and Quality of Care

c: Review and Revision to Plan of Care

Physician must revise plan of care as frequently as patient's care requires and no less than every 60 days. HHA must promptly advise physician of changes that suggest objectives are not being achieved and POC must be altered. Revisions, including those related to plans for discharge, must be communicated to patient, representative, caregiver, and all physicians issuing orders.

d: Coordination of Care

HHA must assure communication with all physicians involved in PoC and integrate all physician orders and services, coordinate care delivery, ensure patients and caregivers get appropriate training including that necessary for discharge.

e: Written Information to Patient

HHA must provide patient and caregiver written instructions on: visit schedule, patient medication schedule, treatments, pertinent instructions and name/contact information for Clinical Manager.

484.70 Infection Prevention and Control

c: Education

HHA must provide infection control education for patients, staff, and caregivers

484.80 Home Health Aide Services

b: Content and Duration of Home Health Aide Classroom and Supervised Practical Training

Must include classroom and supervised practical training under supervision of RN for 75 hours, minimum 16 hours of classroom before 16 hours of supervised practical training. Program must address: communication skills, observation/reporting/ documentation, reading/recording of temp/pulse/respiration, basic infection prevention/control, body function and changes needing reporting, maintenance of clean/safe/healthy environment, recognizing emergencies and procedures, physical/ emotional and developmental needs including respect for patient privacy and property, safe techniques for personal hygiene and grooming, safe transfer techniques, normal range of motion and positioning, adequate nutrition and fluid intake, recognizing and reporting skin changes, other tasks permitted under State Law. HHA responsible for training and documentation.

c: Competency Evaluation

Must complete competency evaluation by written exam and observation by RN. HHA must maintain documentation.

484.102 Emergency Preparedness

c: Communication Plan

Communication Plan that complies with Federal, State and Local requirements updated annually that includes: names and contact info for staff, under arrangements services, patient's physicians, volunteers, Federal/State/Local emergency preparedness officials, other sources of assistance, primary and alternate means of communicating with staff and emergency preparedness officials, method for sharing information and medical documentation on patients with other health care providers, means of providing information on general condition and location of patients, means of providing information about HHAs needs and ability to provide assistance to Incident Command Center.

484.110 Clinical Records

d: Protection of Records

Must be protected against loss or unauthorized use and comply with rules on protected health information.

e: Retrieval of Clinical Records

Must be made available to patient on request free of charge at the next home health visit or within 4 business days if earlier.