

Billing and Accounts Receivable Training Guide

Billing Medicare		
Topic	Navigation / Information	Article Number
RAP	Bill RAP for Medicare PPS	<u>50256</u>
EOE	Bill EOE for PPS Payer	<u>50257</u>
Episodes	Episodes not showing up to create RAPs	<u>50527</u>
Denials	Resolve your claim denials	<u>50733</u>
Recoup	Replacement Claims / Recoupment	<u>50519</u>
Edit Episodes	Edit PPS Episodes Screen	<u>50590</u>
Responses	Reading 999 and 277 Response Files	<u>50825</u>
Void Claim	Void a Claim	<u>50520</u>
Cancel Transmission	Cancel Billing Transmission	<u>50268</u>
Cancel EOE	Cancel EOE Claim	<u>50262</u>
Cancel RAP	Cancel a RAP	<u>50923</u>
Post R/A	Post Electronic R/A Medicare	<u>50272</u>
Post Payment	Post non-Medicare PPS Payment	<u>50503</u>
MSP	Creating MSP Claims	<u>50650</u>
Export	Export OASIS	<u>50274</u>
Tracking Report	PPS Tracking Report	<u>50436</u>
	Episode Status on PPS Tracking	<u>50028</u>
Need EOE	Report: RAP Auto-Cancel Episodes 14.13	<u>51234</u>
Unpaid	Report: Claims Sent but Not Paid 14.33	<u>50351</u>
Visits	Report: 14.16 Episodes With Visits/Supplies Added After EOE Created	<u>51028</u>
OASIS	Report: 14.17 Episodes With OASIS Changed After RA/EOE	<u>51281</u>
	Send HIPPS code on all Medicare Advantage Plans	<u>50998</u>
Review / Practice		

Billing Hospice		
Topic	Navigation / Information	Article Number
Overview	Hospice Process Overview	50389
Per Diem	Hospice Per Diem Billing Guide	50750
Continuous Care	Continuous Care Billing	50603
Enter Hospice Facility Dates	Enter Hospice Facility Dates	51087
Review / Practice		

Billing NC Medicaid		
Topic	Navigation / Information	Article Number
Bill	Bill NC Medicaid Claims (Includes instruction for other states also)	50248
Transmit	Transmit Medicaid Claims	50266
Response	Receive response from Medicaid	50259
Post	Post Medicaid remittance	50504
Review / Practice		

Billing Private Insurances		
Topic	Navigation / Information	Article Number
Bill	Create Claims UB04\1500\Invoices	50096
Post	How To Post A Patient's Payment – Private/Self Pay	50839
Review / Practice		

Checks & Balances

Topic	Navigation / Information	Article Number
Audit	Create Chart Audit	50112
Audit EOE	Chart Audit for EOE Claims	50665
Complete	Check to be sure patient info is complete	50835
Dates	07.01 Verify patient admit and discharge dates	50421
Response	Receive response from Medicaid	50259
Post	Post Medicaid remittance	50504
Compare	05.17 Compare A/R Amount To Actual Charges	50472
	02.34 Match Charges to Active Patients	51030
Track RAP Billing	RAP Days From 1 st Visit	51037
Need to D/C?	04.58 PPS Pts That Need a D/C Date	51378
Billing Reports	Guide to Reports - Billing	50579
Verify sex, DOB	07.02 Verify Sex/Race/DOB etc	50835
Correction	Correct Or Delete AR Posting Error	50273
Posting	How To Post an Overpayment	50868
Setup	Set up a Payment/Adjustment Code	50477
Review / Practice		